

AWS

S U M M I T

Amazon EC2 Systems Manager

Hybrid-Cloud Management at Scale

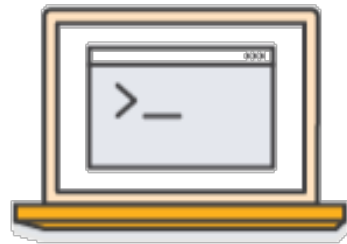
Matt Johnson, Solutions Architect, UK Public Sector

28 June 2017



What to expect from the session

- Overview of Amazon EC2 Systems Manager capabilities
- Setting up EC2 Systems Manager
 - IAM role configuration
 - Agent installation: EC2 and on-premises
- Walkthroughs:
 - Run Command, Associations, Inventory, Documents
 - Advanced usage example
- More use cases



Cloud is the New Normal



**Trade capital expense
for variable expense**



**Increase speed and
agility**



**Benefit from massive
economies of scale**



**Stop spending money on
running/maintaining data
centers**



Stop guessing capacity

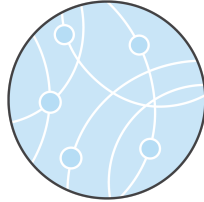


Go global in minutes

Customer challenges



Traditional IT toolset
not built for cloud
scale infrastructure



Maintaining
enterprise-wide
visibility is challenging



Deploying multiple
products is a
significant overhead



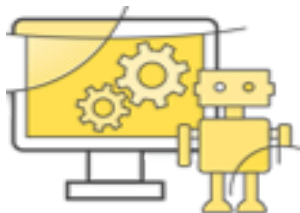
Licensing costs &
complexity

**Managing cloud and hybrid environments using
a traditional toolset is complex and costly**

Introducing Amazon EC2 Systems Manager

A set of capabilities that:

- enable automated configuration
- support ongoing management of systems at scale
- work across all of your Windows and Linux workloads
- run in Amazon EC2 or on-premises
- carry no additional charge to use



Amazon EC2 Systems Manager capabilities



Run Command



State Manager



Inventory



Maintenance Window



Patch Manager

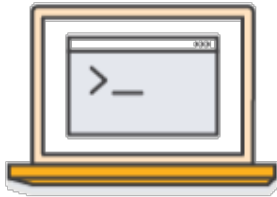


Automation



Parameter Store

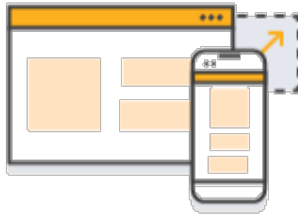
Run Command



Remotely and securely manage servers or virtual machines at scale running in your data center or in AWS

- Automate common administrative tasks
- Execute commands across multiple instances simultaneously
- Support for AWS and on-premises infrastructure
- Granular permissions to control access through AWS IAM
- Logging using AWS CloudTrail

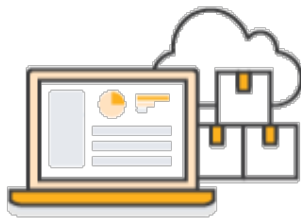
State Manager



Define and maintain consistent configuration of operating systems and applications running in your data center or in AWS

- Control configuration details such as anti-virus settings, iptables, etc.
- Define your own schedules for deployment reviews
- Compare actual deployments against specified configuration policy
- State Manager reapplies policies if state drift is detected
- Query State Manager to view status of deployments

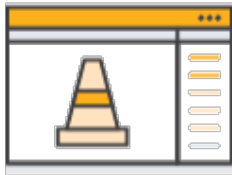
Inventory



Provides visibility into the software catalogue and configuration for your Amazon EC2 instances and on-premises servers

- Gather detail on a variety of attributes, such as:
 - Installed applications & OS details
 - AWS components and agents
 - Network configuration
- Inventory attributes are stored in AWS Config for auditing
- Assess compliance of configurations using AWS Config Rules

Maintenance Window



Define one or more recurring windows of time during which it is acceptable for any disruptive operation to occur

- Associate your instances with defined maintenance windows
- Create different maintenance windows for different groups of servers
- Works with both Amazon EC2 and on-premises infrastructure

Patch Manager



Automated tool that helps you simplify your Windows operating system patching process

- Select the patches you want to deploy
- Control timing for patch roll-outs and instance reboots
- Define auto-approval rules for patches
- Ability to black-list or white-list specific patches
- Schedule the automatic roll out through maintenance windows

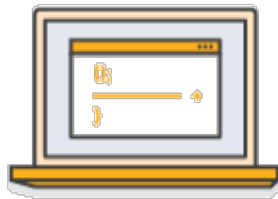
Automation



Simplifies common maintenance and deployment tasks, such as updating Amazon Machine Images (AMIs)

- Patch, update agents, or bake applications into your AMIs
- Build workflows to accomplish complex tasks
- Use pre-defined workflows or build your own

Parameter Store



Centralized store to manage your configuration data, including plain-text data or secrets, encrypted through AWS KMS

- Critical information stored securely within your environment
 - Integrates with AWS IAM, AWS KMS, AWS CloudTrail
- Re-use across your AWS configuration and automation workflows
- Reference parameters from:
 - Other Amazon EC2 Systems Manager capabilities (Run Command, Automation, State Manager, etc.)
 - other AWS services (Amazon ECS, AWS Lambda, etc.)

Pre-requisites

Prerequisites

- User IAM access to Amazon EC2 Systems Manager
- For managed EC2 instances:
 - Amazon EC2 Instance Role
- For managed on-premises instances:
 - AWS IAM Service Role
 - EC2 Systems Manager Activation code
- SSM Agent installed on managed instances
 - Outbound Internet (https) access for the instance

Choose the Amazon EC2 Role for SSM Role

Select Role Type

AWS Service Roles	
Amazon RDS Allows RDS to call AWS services on your behalf.	Select
Amazon RDS Role for Enhanced Monitoring Allows RDS to manage CloudWatch Logs resources for Enhanced Monitoring on your behalf.	Select
Amazon SNS Allows SNS to call CloudWatchLogs on your behalf	Select
AWS Service Catalog Allows AWS Service Catalog to access AWS resources on your behalf.	Select
Amazon EC2 Role for Simple Systems Manager Provides access to Amazon Simple Systems Manager(SSM), CloudWatch, EC2 and supported plugins in SSM document.	Select

Attach the AWS Managed Policy



Services ▾

Resource Groups ▾



EC2



CloudWatch



CloudFormation



Admin/

Create Role

[Step 1 : Set Role Name](#)

[Step 2 : Select Role Type](#)

[Step 3 : Establish Trust](#)

Step 4 : Attach Policy






[Step 5 : Review](#)

Attach Policy

Select one or more policies to attach. Each role can have up to 10 policies attached.

<input type="text" value="Filter"/>				
		Policy Name ↕	Attached Entities ↕	Creation Time
<input checked="" type="checkbox"/>		AmazonEC2RoleforSSM	7	2015-05-29

Edit the Trust Relationship (on-prem role)

 **Services** ▾ **Resource Groups** ▾  **EC2**  **CloudWatch**  **CloudFormation**  **Admin**

Search IAM

Dashboard

Groups

Users

Roles

Policies

Identity providers

Account settings

Credential report

Encryption keys

[IAM](#) > [Roles](#) > onprem-SSM-Instance-Role

▾ Summary

Role ARN

arn:aws:iam::[redacted]:role/onprem-SSM-Instance-Role

Instance Profile ARN(s)

arn:aws:iam::[redacted]:instance-profile/onprem-SSM-Insta

Path

/

Creation Time

2017-02-19 09:32 UTC

Permissions

Trust Relationships

Access Advisor

Revoke Sessions

You can view the trusted entities that can assume the role and the access conditions for the role. [Show](#)

Edit Trust Relationship

Trusted Entities

The following trusted entities can assume this role.

Trusted Entities

The identity provider(s) ec2.amazonaws.com

Conditions

The following conditor the role.

There are no condition

Edit the Trust Relationship (on-prem role)

Edit Trust Relationship






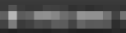

You can customize trust relationships by editing the following access control policy document.

Policy Document

```
1 {  
2   "Version": "2012-10-17",  
3   "Statement": [  
4     {  
5       "Sid": "",  
6       "Effect": "Allow",  
7       "Principal": {  
8         "Service": "ssm.amazonaws.com"  
9       },  
10      "Action": "sts:AssumeRole"  
11    }  
12  ]  
13 }
```

<http://docs.aws.amazon.com/systems-manager/latest/userguide/sysman-maintenance-permissions.html>

Activations for on-premises servers

**Services** ▾**Resource Groups** ▾**EC2****CloudWatch****CloudFormation****Admin/****Ireland**

Network Interfaces

LOAD BALANCING

Load Balancers

Target Groups

AUTO SCALING

Launch Configurations

Auto Scaling Groups

SYSTEMS MANAGER SERVICES

Run Command

State Manager

Automations

Patch Baselines

SYSTEMS MANAGER SHARED RESOURCES

Managed Instances

Activations

Welcome to EC2 Systems Manager – Activations

Use EC2 Systems Manager to easily configure and manage Amazon EC2 instances and servers or virtual machines (VMs) running in your or environment. On-premises machines configured for Systems Manager are called managed instances. [Learn more.](#)

Before you can use Systems Manager, you must configure your EC2 instances and on-premises machines as managed instances. For EC2 start by verifying prerequisites and setting up permissions as described in the Help topics under *Setting up EC2 managed instances*. For on servers and VMs, start by registering your servers and VMs with Systems Manager using the activation process below.

To get started with Systems Manager in your on-premises environment, you must create an activation. An activation lets you register multiple servers or VMs with Systems Manager. You don't have to create an activation for EC2 instances, but you must verify prerequisites.

Create an activation

On-premises servers and VMs only

More about managed instance activations

Create a new Activation using the service role



Services ▾

Resource Groups ▾



EC2



CloudWatch



CloudFormation



Admin/

Creating a new activation allows you to generate a code which can be used to register a run command agent on instances. Specify the details below to cre

Activation description

onprem-prod-fleet

Instance limit

50



IAM Role Name*



Create a system default command execution role that has the required permissions



Select an existing custom IAM role that has the required permissions

If you select this option, AWS uses an existing role that you specify. The role must have the required permissions or commands fail to execute. [Learn more](#) about the minimum required permissions.

onprem-SSM-Instance-Role



[Add new custom role](#)

Activation expiry date

2017-03-17T00:00+00:00



Default Instance name

onprem-prod-fleet



Note down the Activation Code and ID

[Activations](#) > Create Activation

Create Activation



Success

You have successfully created a new activation ([#Activations:ActivationIds=54ac8bd2-11111111-11111111-11111111-11111111-11111111-11111111-11111111](#)).
Your activation code is listed below. Copy this code and keep it in a safe place as you will not be able to access it again.

Activation Code

11111111-11111111-11111111-11111111-11111111-11111111-11111111-11111111

Activation ID

54ac8bd2-11111111-11111111-11111111-11111111-11111111-11111111-11111111

You can now install amazon-ssm-agent and manage your instance using Run Command.
[Learn more](https://docs.aws.amazon.com/AWSEC2/latest/UserGuide/install-ssm-agent.html)

[View result](#)

Amazon SSM Agent Overview

Processes SSM requests and configures instances

Supported Linux operating systems:

- Amazon Linux 2014.03 and later
- Ubuntu 12.04 LTS, 14.04 LTS, 16.04 LTS
- RHEL 6.5+, CentOS 6.3+, SUSE 12+

 NEW!

Supported Windows operating systems:

- Windows Server 2003+, including R2 versions

Source code available on GitHub:

- <https://github.com/aws/amazon-ssm-agent>

Amazon SSM Agent Installation – Linux

Amazon EC2 instances (Amazon Linux, RedHat 6.x, etc.)

```
mkdir /tmp/ssm
REGION=`curl -s http://169.254.169.254/latest/dynamic/instance-identity/document/ | grep "region" |
awk -F\" ' { print $4 }``

curl https://amazon-ssm-$REGION.s3.amazonaws.com/latest/linux_amd64/amazon-ssm-agent.rpm -o
/tmp/ssm/amazon-ssm-agent.rpm
sudo yum install -y /tmp/ssm/amazon-ssm-agent.rpm
```

On-premises servers:

```
mkdir /tmp/ssm
REGION='eu-west-2' # Specifies the region in which to register the on-premises instances

curl https://amazon-ssm-$REGION.s3.amazonaws.com/latest/linux_amd64/amazon-ssm-agent.rpm -o
/tmp/ssm/amazon-ssm-agent.rpm
sudo yum install -y /tmp/ssm/amazon-ssm-agent.rpm
sudo stop amazon-ssm-agent
sudo amazon-ssm-agent -register -code "code" -id "id" -region "$REGION" sudo start amazon-ssm-agent
```

Amazon SSM Agent Installation – Windows

Amazon EC2 instances

```
$ Download: https://amazon-ssm-  
region.s3.amazonaws.com/latest/windows_amd64/AmazonSSMAgentSetup.exe  
$ Restart-Service AmazonSSMAgent
```

On-premises servers:

```
$dir = $env:TEMP + "\ssm"  
New-Item -ItemType directory -Path $dir  
cd $dir  
(New-Object System.Net.WebClient).DownloadFile("https://amazon-ssm-  
region.s3.amazonaws.com/latest/windows_amd64/AmazonSSMAgentSetup.exe", $dir +  
"\AmazonSSMAgentSetup.exe")  
Start-Process .\AmazonSSMAgentSetup.exe -ArgumentList @("/q", "/log", "install.log",  
"CODE=code", "ID=id", "REGION=region") -Wait  
Get-Content ($env:ProgramData + "\Amazon\SSM\InstanceData\registration")  
Get-Service -Name "AmazonSSMAgent"
```

Boot-strapping installation – EC2 User Data

View/Change User Data

Instance ID: i-029a37338effddcfe

User Data:

```
#!/bin/bash -xe
yum -y update
cd /tmp
curl https://s3.amazonaws.com/ec2-downloads-
windows/SSMAgent/latest/linux_amd64/amazon-ssm-
agent.rpm
yum install -y amazon-ssm-agent.rpm
/opt/aws/bin/cfn-init -v --stack "ec2rc-demo" --resource
AWSProdLinuxFleetLaunchConfig --configsets Install --region us-east-1
/opt/aws/bin/cfn-signal -e $? --stack "ec2rc-demo" --resource
AWSProdLinuxFleetASG --region us-east-1
```

To edit your instance's user data you first need to stop your instance.

Cancel

Save

Installation
instructions

IAM role

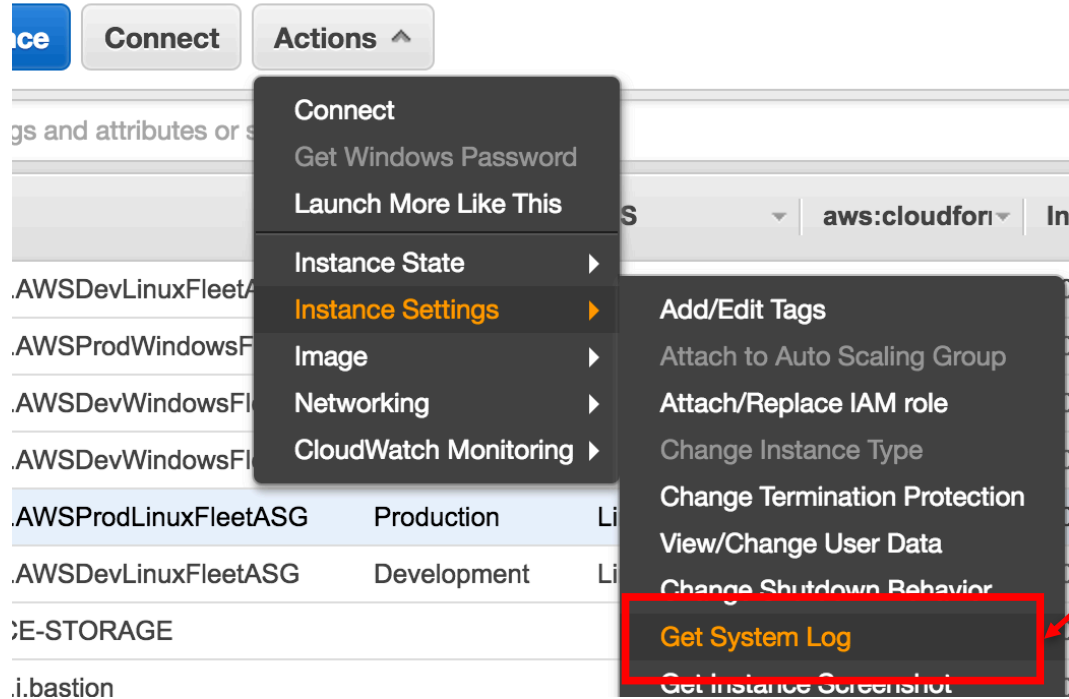
ec2rc-demo-FleetRole-
23MG3TQDGB8F

IAM Role
Attachment

Boot-strapping installation – CloudFormation

```
Server:
  Type: AWS::EC2::Instance
  Metadata:
    AWS::CloudFormation::Init:
      configSets:
        AWSTools:
          - "ssmInstall"
      ssmInstall:
        packages:
          rpm:
            amazon-ssm-agent: https://s3.amazonaws.com/ec2-downloads-windows/SSMAgent/latest/linux\_amd64/amazon-ssm-agent.rpm
        commands:
          01-stopssm:
            command: "stop amazon-ssm-agent"
          02-startssm:
            command: "start amazon-ssm-agent"
  Properties:
    IamInstanceProfile: !Ref EC2SSMProfile
    UserData:
      "Fn::Base64":
        !Sub |
          #!/bin/bash -xe
          yum -y update
          /opt/aws/bin/cfn-init -v --stack "${AWS::StackName}" --resource Server--configsets AWSTools --region ${AWS::Region}
          echo Startup completed.
  ...
```

Checking installation status



**View the System Log
of the instance**

Checking installation status

```
--> Running transaction check
---> Package amazon-ssm-agent.x86_64 0:2.0.672.0-1 will be installed
--> Finished Dependency Resolution
```

Dependencies Resolved

Package	Arch	Version	Repository	Size
Installing:				
amazon-ssm-agent	x86_64	2.0.672.0-1	/amazon-ssm-agent	16 M

Transaction Summary

Install 1 Package

Total size: 16 M

Installed size: 16 M

Downloading packages:

Running transaction check

Running transaction test

Transaction test succeeded

Running transaction

Installing : amazon-ssm-agent-2.0.672.0-1.x86_64 1/1

amazon-ssm-agent start/running, process 8061

Verifying : amazon-ssm-agent-2.0.672.0-1.x86_64 1/12017/0

2017/02/22 09:01:56Z: OsProductName: Amazon Linux AMI

2017/02/22 09:01:56Z: OsVersion: 2016.09

Installed:
amazon-ssm-agent.x86_64 0:2.0.672.0-1

Complete!

Check that
installation
succeeded



Services ▾

Resource Groups ▾



EC2



CloudWatch



CloudFormation



Admin

N. Virginia ▾

Support ▾

Key Pairs

Network Interfaces

Run a command

Create Association

Setup Inventory

Actions ▾



Filter by attributes

1 to 16 of 16

<input type="checkbox"/>	Name	Instance ID	Ping status	Platform	Agent Ver.	Resource Type	IP Address	Computer Name
<input type="checkbox"/>	ssm-aws.AWSDevLinuxFleetASG	i-029b6a51	Online	Linux	2.0.672.0	EC2Instance	10.0.0.108	ip-10-0-0-108.ec2.in...
<input type="checkbox"/>	ssm-aws.AWSProdWindowsFleetASG	i-05011aaa	Online	Windows	2.0.617.1	EC2Instance	10.0.0.113	EC2AMAZ-3HKS0F...
<input type="checkbox"/>	ssm-aws.AWSDevWindowsFleetASG	i-06fabe2ce	Online	Windows	2.0.617.1	EC2Instance	10.0.0.68	EC2AMAZ-K07CDG...
<input type="checkbox"/>	ssm-aws.AWSDevWindowsFleetASG	i-0771d712	Online	Windows	2.0.617.1	EC2Instance	10.0.0.125	EC2AMAZ-L7EO1Q...
<input type="checkbox"/>	ssm-aws.AWSProdLinuxFleetASG	i-07991e42	Online	Linux	2.0.672.0	EC2Instance	10.0.0.114	ip-10-0-0-114.ec2.in...
<input type="checkbox"/>	ssm-aws.AWSDevLinuxFleetASG	i-08d43c311	Online	Linux	2.0.672.0	EC2Instance	10.0.0.94	ip-10-0-0-94.ec2.inte..
<input type="checkbox"/>	ssm-aws.AWSProdLinuxFleetASG	i-0b327465	Online	Linux	2.0.672.0	EC2Instance	10.0.0.78	ip-10-0-0-78.ec2.inte..
<input type="checkbox"/>	ssm-aws.AWSDevLinuxFleetASG	i-0d4eb367	Online	Linux	2.0.672.0	EC2Instance	10.0.0.121	ip-10-0-0-121.ec2.in...
<input type="checkbox"/>	ssm-aws.AWSProdWindowsFleetASG	i-0e13b8fa3	Online	Windows	2.0.617.1	EC2Instance	10.0.0.88	EC2AMAZ-T7R8J2V..
<input type="checkbox"/>	ssm-aws.AWSProdLinuxFleetASG	i-0e30e748	Online	Linux	2.0.672.0	EC2Instance	10.0.0.124	ip-10-0-0-124.ec2.in...
<input type="checkbox"/>	ssm-aws.AWSDevLinuxFleetASG	i-0edb99bd	Online	Linux	2.0.672.0	EC2Instance	10.0.0.84	ip-10-0-0-84.ec2.inte..
<input type="checkbox"/>	ssm-aws.AWSProdLinuxFleetASG	i-0f4bea6c5	Online	Linux	2.0.672.0	EC2Instance	10.0.0.85	ip-10-0-0-85.ec2.inte..

Check the Agent Ping status and version

Walkthrough: Run Command

Choose "Run a Command"

Services ▾ Resource Groups ▾ EC2 CloudWatch CloudFormation Admin N. Virginia ▾ Support ▾

Key Pairs
Network Interfaces

Run a command Create Association Setup Inventory Actions ▾

Filter by attributes

<input type="checkbox"/>	Name	Instance ID	Ping status	Platform	Agent Ver.	Resource Type	IP Address	Computer Name
<input type="checkbox"/>	ssm-aws.AWSDevLinuxFleetASG	i-029b6a51...	Online	Linux	2.0.672.0	EC2Instance	10.0.0.108	ip-10-0-0-108.ec2.in...
<input type="checkbox"/>	ssm-aws.AWSProdWindowsFleetASG	i-05011aaa...	Online	Windows	2.0.617.1	EC2Instance	10.0.0.113	EC2AMAZ-3HKS0F...
<input type="checkbox"/>	ssm-aws.AWSDevWindowsFleetASG	i-06fabe2ce...	Online	Windows	2.0.617.1	EC2Instance	10.0.0.68	EC2AMAZ-K07CDG...
<input type="checkbox"/>	ssm-aws.AWSDevWindowsFleetASG	i-0771d712...	Online	Windows	2.0.617.1	EC2Instance	10.0.0.125	EC2AMAZ-L7EO1Q...
<input type="checkbox"/>	ssm-aws.AWSProdLinuxFleetASG	i-07991e42...	Online	Linux	2.0.672.0	EC2Instance	10.0.0.114	ip-10-0-0-114.ec2.in...
<input type="checkbox"/>	ssm-aws.AWSDevLinuxFleetASG	i-08d43c311...	Online	Linux	2.0.672.0	EC2Instance	10.0.0.94	ip-10-0-0-94.ec2.inte...
<input type="checkbox"/>	ssm-aws.AWSProdLinuxFleetASG	i-0b327465...	Online	Linux	2.0.672.0	EC2Instance	10.0.0.78	ip-10-0-0-78.ec2.inte...
<input type="checkbox"/>	ssm-aws.AWSDevLinuxFleetASG	i-0d4eb367...	Online	Linux	2.0.672.0	EC2Instance	10.0.0.121	ip-10-0-0-121.ec2.in...
<input type="checkbox"/>	ssm-aws.AWSProdWindowsFleetASG	i-0e13b8fa3...	Online	Windows	2.0.617.1	EC2Instance	10.0.0.88	EC2AMAZ-T7R8J2V...
<input type="checkbox"/>	ssm-aws.AWSProdLinuxFleetASG	i-0e30e748...	Online	Linux	2.0.672.0	EC2Instance	10.0.0.124	ip-10-0-0-124.ec2.in...
<input type="checkbox"/>	ssm-aws.AWSDevLinuxFleetASG	i-0edb99fbd...	Online	Linux	2.0.672.0	EC2Instance	10.0.0.84	ip-10-0-0-84.ec2.inte...
<input type="checkbox"/>	ssm-aws.AWSProdLinuxFleetASG	i-0f4bea6c5...	Online	Linux	2.0.672.0	EC2Instance	10.0.0.85	ip-10-0-0-85.ec2.inte...

LOAD BALANCING
Load Balancers
Target Groups

AUTO SCALING
Launch Configurations
Auto Scaling Groups

SYSTEMS MANAGER SERVICES
Run Command
Patch Compliance
State Manager
Automations
Patch Baselines

SYSTEMS MANAGER SHARED RESOURCES
Managed Instances

Select "Managed Instances" from the menu

Commands > Run a command

Run a command

A command document includes the information about the command you want to run. Select a command document from the following list and then specify parameters.

Command document*



Owned by Me or Amazon

Platform Types : Linux

Add filter

Name	Owner	Platform type
<input type="radio"/> AWS-UpdateLinuxAmi	Amazon	Linux
<input checked="" type="radio"/> AWS-RunShellScript	Amazon	Linux
<input type="radio"/> MHJ-CheckYumUpdateCount	529112717013	Linux

Description

Run a shell script or specify the commands to run.

Choose the Command Document

Target instances

mi-053949fe9bd8efd3d x

mi-065e43f5abb219ff9 x

i-0d4eb367610a3c043 x

i-029b6a51aec3530

Select instances ▲

Filter the Instances(optional)

Filter by attributes

<input type="checkbox"/>	Name	Instance ID	Instance State	Availability Zone	Ping Sta
<input type="checkbox"/>	OnPremDevLinux	mi-04882f7fae5..	-	-	● Onli
<input checked="" type="checkbox"/>	OnPremDevLinux	mi-065e43f5ab...	-	-	● Onli
<input checked="" type="checkbox"/>	ssm-aws.AWSDevLinuxFleetASG	i-0d4eb367610...	● running	us-east-1b	● Onli
<input checked="" type="checkbox"/>	ssm-aws.AWSDevLinuxFleetASG	i-029b6a51aec...	● running	us-east-1b	● Onli
<input checked="" type="checkbox"/>	OnPremProdLinux	mi-053949fe9b...	-	-	● Onli
<input type="checkbox"/>	ssm-aws.AWSProdLinuxFleetASG	i-0e30e7488b6...	● running	us-east-1b	● Onli
<input type="checkbox"/>	OnPremProdLinux	mi-059ff1221a9..	-	-	● Onli
<input type="checkbox"/>	ssm-aws.AWSDevLinuxFleetASG	i-0ed809fb210...	● running	us-east-1a	● Onli

Select the Instances to target

Commands*

df -k



Write your
commands

Working Directory



Provide working
directory (optional)

Execution Timeout

3600



Specify
Timeout

Comment



Add comments
(optional)

Timeout (seconds)

600



S3 bucket

ssm-aws-ec2runcommandoutputbucket-1wa6j9icde



S3 key prefix

demo



**Specify S3 logging
bucket (optional)**

Role ARN

[Add new custom role](#)



SNS Topic ARN

[Create a new Topic](#)



Notify me on

Failed



Notify me for

Command



**Configure SNS
notifications (optional)**

Run a command



Success

We are running your command against the instances listed below.

Instance IDs i-029b6a51aec3530f0, i-0d4eb367610a3c043, mi-065e43f5abb219ff9, mi-04882f7fae5fff8cf

Command ID [67e40f4c-d84d-469d-8cf4-bad657df8165](#)

[View result](#)

[View the command invocations](#)

Run a command

Actions ▾

Select an Instance



Command Id : c76eff21-b4f7-491e-bb1b-e4c26e90c6f5 ✕ Add filter

1 to 4 of 4

	Command ID	Instance ID	Document name	Status	Requested date	Con
<input checked="" type="checkbox"/>	c76eff21-b4f7-491e-...	mi-065e43f5abb219ff9	AWS-RunShellScript	Success	February 23, 2017 at 12:33:04 AM U...	-
<input type="checkbox"/>	c76eff21-b4f7-491e-...	mi-04882171ae5110c1	AWS-RunShellScript	Success	February 23, 2017 at 12:33:04 AM U...	-
<input type="checkbox"/>	c76eff21-b4f7-491e-...	i-0d4eb367610a3c043	AWS-RunShellScript	Success	February 23, 2017 at 12:33:04 AM U...	-
<input type="checkbox"/>	c76eff21-b4f7-491e-...	i-029b6a51aec3530f0	AWS-RunShellScript	Success	February 23, 2017 at 12:33:04 AM U...	-

Command ID: c76eff21-b4f7-491e-bb1b-e4c26e90c6f5

Instance ID: mi-065e43f5abb219ff9

Description

Output

Output

1 to 1 of 1

Plugin name	Status	Response code	Start Time	Finish Time	Output
aws:runShellSc...	Success	0	February 23, 2017 at 12:33:05 A...	February 23, 2017 at 12:33:05 A...	View Output

View the Output data / logs

Commands > Output

Output for aws:runShellScript

Filesystem	1K-blocks	Used	Available	Use%	Mounted on
devtmpfs	240728	56	240672	1%	/dev
tmpfs	251604	0	251604	0%	/dev/shm
/dev/xvda1	8123812	1030708	6992856	13%	/

Concurrency Model

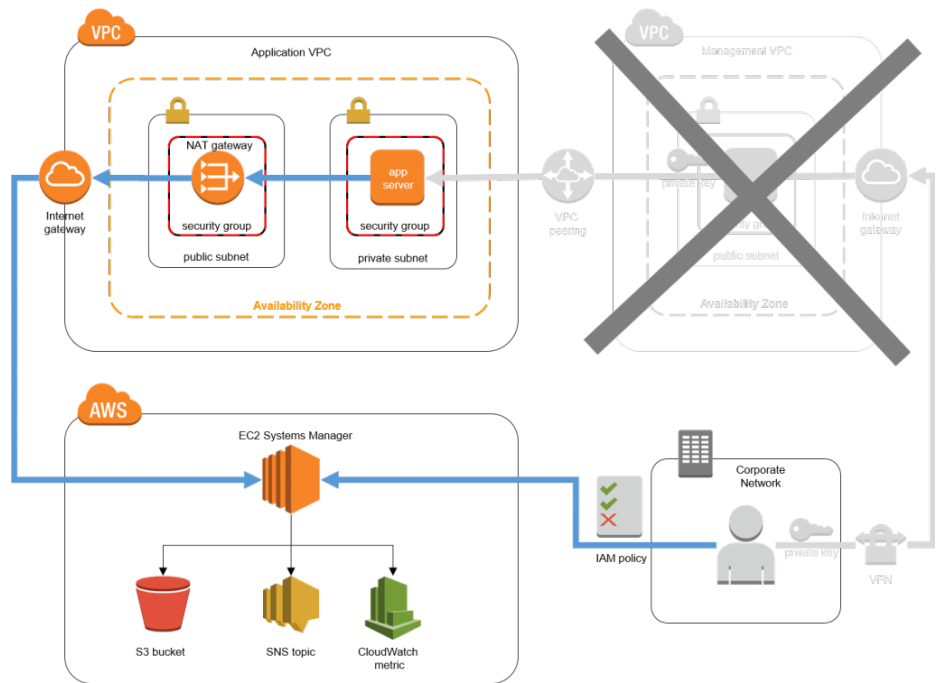
- Concurrency controls allow you to specify max velocity:
 - Execute simultaneously on maximum of N instances, or
 - Execute simultaneously on maximum of N% instances
- Queuing system sends commands exponentially, starting with a single instance, until it reaches max-concurrency

Error Handling

- Error handling allows you to specify an error threshold:
 - Maximum of N error responses, or
 - Maximum of N% of the target set error responses
- Queuing system will stop sending commands once the error threshold has been breached

Example: Replacing Bastion Hosts

- Replace your bastion host by using Amazon EC2 Systems Manager
- Reduce your system's attack surface
- Offers greater visibility into commands issued on your hosts
- Granular IAM controls



<https://aws.amazon.com/blogs/mt/replacing-a-bastion-host-with-amazon-ec2-systems-manager/>

Walkthrough: State Manager

Associations (via State Manager)

Determine the **actions** to be applied:

- Defined using a Command or Policy document

Determine the **managed instances** to be targeted:

- Define a target group based on Tags (Key or Key=Value), or
- Select individual instances manually

Determine the schedule to apply the actions:

- Every 30 minutes
- Every x hours
- Every week on x day at hh:mm

Choose Create Association

Create Association

Apply Association Now

Actions ▾

Filter by attributes

<input type="checkbox"/>	Document Name	Target Key	Target Values	Last Execution Date	Status
<input type="checkbox"/>	AWS-ApplyPatchBaseline	tag:Patch Group	W2K12-Prod	February 23, 2017 a...	● Success
<input type="checkbox"/>	AWS-GatherSoftwareInven...	tag:aws:cloudformat...	ssm-aws	February 23, 2017 a...	● Success

State Manager

Select State Manager from the menu

Filter the documents (optional)

Select Document

Document*



Choose the Document

Owned by Me or Amazon



Name : AWS-Up

Add filter



	Name	Owner	Platform type
<input type="radio"/>	AWS-UpdateEC2Config	Amazon	Windows
<input type="radio"/>	AWS-UpdateLinuxAmi	Amazon	Linux
<input checked="" type="radio"/>	AWS-UpdateSSMAgent	Amazon	Windows,Linux

Document Version

\$DEFAULT



Version Description

Update the Amazon SSM Agent to the latest version or specified version.

Select the version of the Document

Targets

Targets are the instances you would like to associate with this document. You can choose to target by both managed instance and tag.

Select Targets by

- ☒ Specifying a Tag
- ☐ Manually Selecting Instances

Associate by tag
or instance-id

Select the Tag
Name and / or
Value to target

Tag Name

Tag Value

aws:cloudformation:stack-name

ssm-aws

Schedule

To run an association automatically set a schedule defining when it will run.

Schedule

- ☐ Every 30 Minutes
- ☐ Every 1 Hours
- ☒ Every Monday at 02:00 UTC

Determine the
schedule of the
Association

Parameters

Version ⓘ

Allow Downgrade ⓘ

Specify any parameters needed for the Command

Advanced

Write to S3 ☒

S3 Region ⓘ

S3 Bucket Name ⓘ

S3 Key Prefix ⓘ

Configure the S3 logging bucket (optional)

Create Association



Success

We're creating an association for the targets listed below.

Association ID [fc4fd6e5-8552-4415-b0a9-1bbb7749c55c](#)

Target Key tag:aws:cloudformation:stack-name

Target Values ssm-aws

Close

[View the new Association](#)

Example: Ansible & State Manager

- Execute configuration management directives using Ansible and EC2 Run Command / State Manager
- Makes use of the new “AWS-RunAnsiblePlaybook” public command document
- Track and audit usage using AWS CloudTrail

Select Targets by* ☐ Manually Selecting Instances ☒ Specifying a Tag

Tag Name	Tag Value
aws:cloudformation:stack-name	mgmt.igw

Execute on Targets ▾ concurrently

Stop after errors

Playbook

```
- hosts: all
  become: true

  tasks:
    - name: gather ec2 facts
      action: ec2_facts

    - name: install apache on redhat or centos instances
      yum: name=httpd state=present
      when: ansible_os_family == "RedHat"
```

Playbookurl

Extravars

Walkthrough: Inventory

Inventory (via State Manager)

Uses State Manager to schedule inventory collection

- Policy Document: AWS-GatherSoftwareInventory

Determine the **types** of inventory to be collected:

- Installed Applications
- AWS Software Components
- Network Configuration
- Custom Inventory Information
- Windows Updates (Windows instances only)

Viewing Inventory details: AWS Console

External

mi-0b...

Online

Windows

Microsoft Windows ...

2.0.716.0

172.31.135.222

Description

Inventory

Associations

Patch

Inventory Type **AWS:Application**

Last Updated: April 4, 2017 at 11:07:22 PM UTC+3

Filter by attributes

1 to 5 of 5

Name	Version	Publisher	Application Type	Installed Time	Architecture	URL
Amazon SSM Agent	2.0.716.0	Amazon Web Servi...	-	-	i386	-
Amazon SSM Agent	2.0.716.0	Amazon Web Servi...	-	2017-04-04T00:00:...	x86_64	-
AWS PV Drivers	7.4.3	Amazon Web Servi...	-	2016-10-18T00:00:...	x86_64	-
AWS Tools for Wind...	3.13.670.0	Amazon Web Servi...	-	2017-01-11T00:00:0...	i386	-
aws-cfn-bootstrap	1.4.17	Amazon Web Servi...	-	2017-03-16T00:00:...	x86_64	-

Viewing Inventory details: AWS CLI

```
aws ssm get-inventory --filters  
    Key=AWS:InstanceInformation.PlatformType,  
    Values=Windows,  
    Type=Equal  
    Key=AWS:InstanceInformation.ResourceType,  
    Values=ManagedInstance,  
    Type=Equal
```

Integration with AWS Config

SSM ManagedInstanceInventory

i-03[REDACTED] 

on April 04, 2017 11:43:30 PM IDT (UTC+03:00)

Manage resource



▼ Configuration Details

[View Details](#)

Amazon Resource Name ai-[REDACTED]instance-in-[REDACTED]

Resource type AWS::SSM::ManagedInstanceInventory

Resource ID i-03[REDACTED]69

Availability zone null

Computer name EC[REDACTED]VB.dub.lepine.local

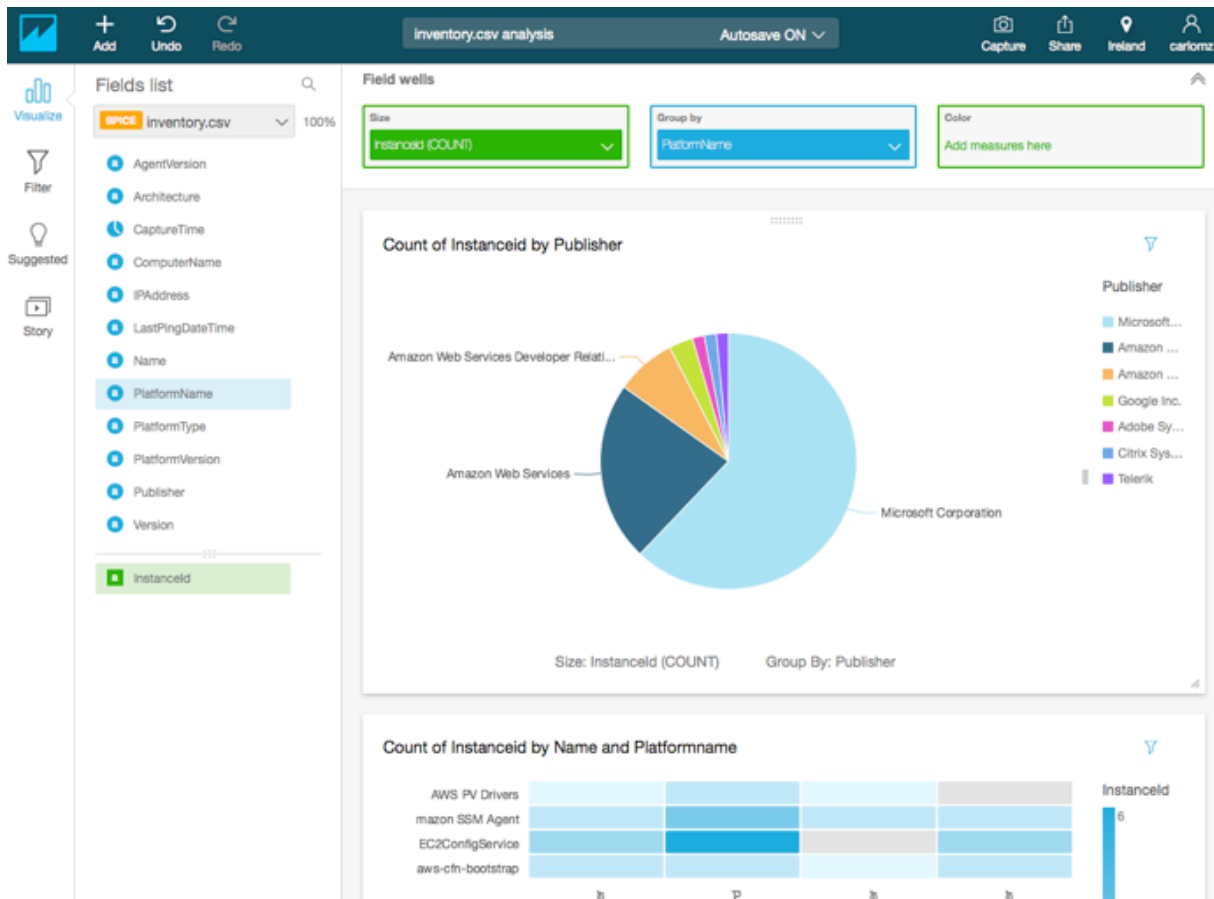
Platform name Microsoft Windows Server 2016 Datacenter

Platform type Windows

Agent type amazon-ssm-agent

Agent version 2.0.562.0

Integration with Amazon QuickSight



Walkthrough: Documents

EC2 Systems Manager Documents

Documents define actions performed on managed instances

- **Command** documents: used to define and execute commands
- **Policy** documents: used to enforce a policy on targets
- **Automation** documents: perform common deployment tasks

Documents:

- use JSON formatting
- support editing and versioning (using schema v2.0+)
- sequencing of steps
- AWS-managed, user created, or shared from other accounts

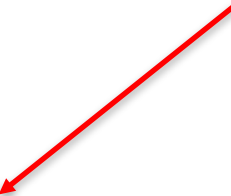
Document Structure

Basic structure of a Document:

- **schemaVersion**: the schema version to use.
- **Description**: Information you provide to describe the purpose of the document.
- **Parameters**: The parameters the document accepts, for example *command* or *timeout*
- **mainSteps**: An object that can include multiple steps (plugins). Steps include one or more actions, a unique name of the action, and inputs (parameters) for those actions.

```
1 {  
2   "schemaVersion": "2.0",  
3   "description": "Count Yum Updates",  
4   "parameters": {  
5   },  
6   "mainSteps": [  
7     {  
8       "action": "aws:runShellScript",  
9       "name": "runShellScript",  
10      "inputs": {  
11        "runCommand": [  
12          "count=$(yum -y check-update | wc -l)",  
13          "count=$((count-1))",  
14          "echo There are $count packages needing updating."  
15        ]  
16      }  
17    }  
18  ]  
19 }
```

Define the SSM
Plugin(s) to be used
within the Document



Define the Commands to
be executed by the Plugin



Walkthrough: Integration with other AWS Services

Integration with CloudWatch Events

- **Event Sources**
 - Event Types
 - Statuses
 - Resources
- **Event Targets**
 - Run Command Documents
 - Target Key / Values
 - Parameters
 - IAM role

Event Source

Build or customize an Event Pattern or set a Schedule

☒ Event Pattern ⓘ ☐ Schedule ⓘ

Build event pattern to match events by service

Service Name

Event Type

☐ Any type ☒ Specific type(s)

× EC2 Command Status-change Notification

× EC2 Command Invocation Status-change N

☐ Any status ☒ Specific status(es)

Targets

Select Target to invoke when an event matches , is triggered.

SSM Run Command

Document*

Target key* ⓘ

Integration with Lambda

```
1 from __future__ import print_function
2
3 import boto3
4 import json
5 import logging
6 import os
```

Retrieve information from
the CloudWatch Event

```
7
8 client = boto3.client('ssm')
9
10 def lambda_handler(event, context):
11     commandId = event['detail']['command-id']
12     documentName = event['detail']['document-name']
13     pluginName = "aws:runShellScript"
```

Query the Output status
of each Invocation

```
14
15     response = client.list_command_invocations(
16         CommandId=commandId,
17         Details=True
18     )
```

```
19
20     print("Executing " + documentName + " on the following instances:")
21     invocations = response['CommandInvocations']
22     for inv in invocations:
23         outputs = inv['CommandPlugins']
24         for o in outputs:
25             print(inv['InstanceId'] + " " + o['Status'] + ": " + o['Output'])
```

Print the Output
status into
CloudWatch
Logs

Step 1: Create rule

Create rules to invoke Targets based on Events happening in your AWS environment.

Event Source

Build or customize an Event Pattern or set a Schedule to invoke Targets.

☒ Event Pattern ⓘ ☐ Schedule ⓘ

Build event pattern to match events by service ▼

Service Name

EC2 Simple Systems Manager (SSM) ▼

Event Type

Run Command ▼

☐ Any type ☒ Specific type(s)

✕ EC2 Command Status-change Notification ▼

☐ Any status ☒ Specific status(es)

✕ Success ✕ Failed ✕ TimedOut

✕ Cancelled

Select EC2 SSM as the Event Source

Targets

Select Target to invoke when an event matches your Event Pattern or when schedule is triggered

Lambda function ▼ ✕

Function*

ssm-EmailOutput ▼

▸ Configure version/alias

▸ Configure input

+ Add target*

Select the Lambda function as the target of the rule

Specify the status(es) that trigger the rule

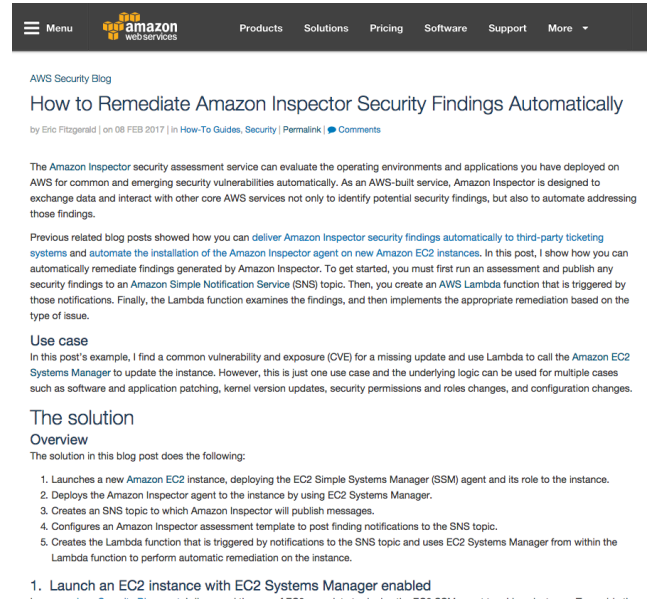
Viewing the output in CloudWatch Logs

Filter events		all
	Time (UTC +00:00)	Message
	2017-02-23	
▶	00:16:52	
▶	00:27:35	START RequestId: dfa14945-f95e-11e6-a4a6-2bd2b90b1646 Version: \$LATEST
▶	00:27:36	Executing MHJ-CheckYumUpdateCount on the following instances:
▶	00:27:36	mi-065e43f5abb219ff9 Success: There are 8 packages needing updating.
▶	00:27:36	mi-04882f7fae5fff8cf Success: There are 8 packages needing updating.
▶	00:27:36	i-0d4eb367610a3c043 Success: There are 0 packages needing updating.
▶	00:27:36	i-029b6a51aec3530f0 Success: There are 0 packages needing updating.
▶	00:27:36	END RequestId: dfa14945-f95e-11e6-a4a6-2bd2b90b1646

[View the CloudWatch Log Streams](#)

Example: Remediate Amazon Inspector Findings

- Amazon Inspector sends SNS notifications of identified CVEs
- SNS triggers Lambda to call the Amazon EC2 Systems Manager to update the instance
- Broad application to multiple cases such as software and application patching, kernel version updates, security permissions, etc.



<https://aws.amazon.com/blogs/security/how-to-remediate-amazon-inspector-security-findings-automatically/>

Only scratched the surface...

Maintenance Window: Use Cases

Automatically perform tasks in defined windows of time

- Define a maintenance window using cron or rate expressions
- Ensure maintenance doesn't overlap key business periods

Specify schedule

Specify with* ☒ Schedule builder ☐ CRON/Rate expression

Window starts* ☐ Every 30 Minutes ☐ Every 1 Hours ☒ Every Sunday at 02:00 UTC

Duration* 3 hours ⓘ

Stop initiating tasks* 1 hour before the window closes ⓘ

Prioritise tasks and define roll-back and timeout criteria

- Ensure key tasks are completed first during maintenance windows
- Execute tasks with specific IAM roles for granular security control

Role* [Add new custom role](#)

Execute on* 2 concurrently

Stop after* 3

Patch Manager: Use Cases

Manage Patch Baselines

- Define patch baselines by products, categories & severities
- Define approval and distribution schedule for specific baselines

Specify auto approval rules *

Auto approval rules specify which patches will be automatically approved for this baseline when they become available.

Product	Classification	Severity	Auto Approval Delay
WindowsServer2012R2	CriticalUpdates	All	Wait 0 days
WindowsServer2012R2	Updates	All	Wait 2 days

Add rule 8 remaining

Specify patch exceptions (Optional)

Specify a list of updates you would specifically like to approve or block, regardless of the auto approval rules

Patches to approve

Patches to reject

Manage Patch Compliance

- Scan existing fleet to determine patch levels of the software
- Identify patches currently installed, missing, recently applied, etc.

Search: AWS:PatchSummary.MissingCount : equals : 0 Add filter

Name	Instance ID	Ping status	Platform Type	Platform Name	Agent Ve
<input checked="" type="checkbox"/> SSM-test-1	i-010c3addd010e197	Online	Windows	Microsoft Windows ...	2.0.617.1
<input type="checkbox"/> SSM-test-2	i-00ec3a2423d61f0f2	Online	Windows	Microsoft Windows ...	2.0.599.0
<input type="checkbox"/> SSM-test-2	i-0728f2680189775a2	Online	Windows	Microsoft Windows ...	2.0.599.0

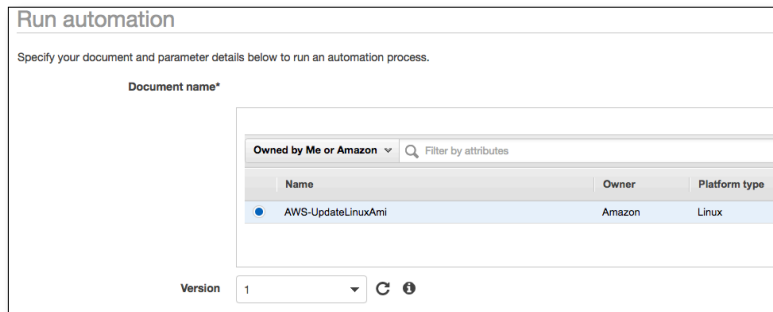
Filter by attributes

Name	Classification	KB	Status
Cumulative Update for Wi...	SecurityUpdates	KB3213986	Installed
-	-	KB3176936	Installed Other

Automation: Use Cases

Maintain and Update your AMIs

- Integrates with CloudWatch for proactive notifications
- Use in conjunction with Maintenance Windows

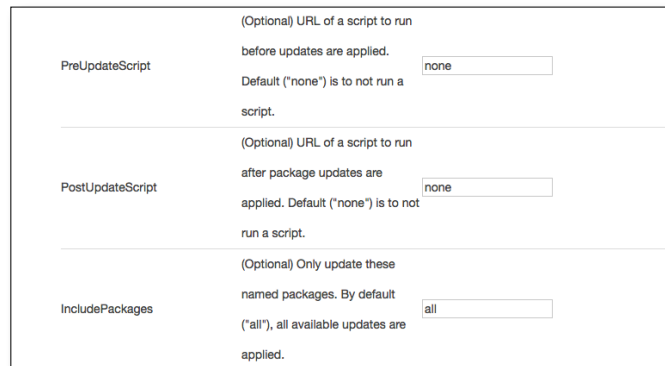


The screenshot shows the 'Run automation' interface. At the top, it says 'Run automation' and 'Specify your document and parameter details below to run an automation process.' Below this is a 'Document name*' field. A dropdown menu is open, showing a list of documents. The first document is 'AWS-UpdateLinuxAmi', which is selected. The table has columns for 'Name', 'Owner', and 'Platform type'. The 'AWS-UpdateLinuxAmi' document is owned by 'Amazon' and is for 'Linux'. At the bottom, there is a 'Version' dropdown set to '1' and two icons (refresh and help).

Name	Owner	Platform type
AWS-UpdateLinuxAmi	Amazon	Linux

Include Applications in your AMIs

- Bake applications into an image
- Incorporate Automation as part of your change management process



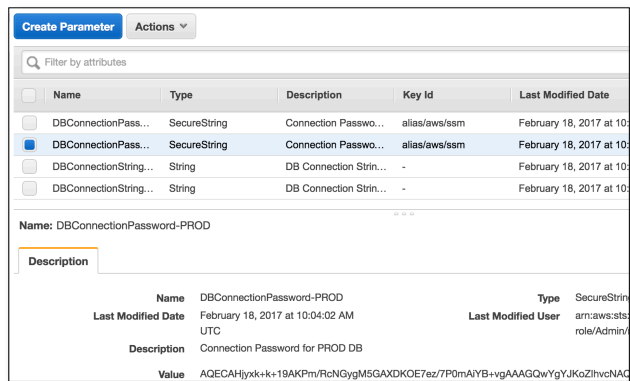
The screenshot shows the 'Include Applications' interface. It has three sections. The first section is for 'PreUpdateScript', with a text area for the URL and a dropdown menu set to 'none'. The second section is for 'PostUpdateScript', with a text area for the URL and a dropdown menu set to 'none'. The third section is for 'IncludePackages', with a text area for the package names and a dropdown menu set to 'all'.

Script Type	URL	Default
PreUpdateScript	(Optional) URL of a script to run before updates are applied.	none
PostUpdateScript	(Optional) URL of a script to run after package updates are applied. Default ("none") is to not run a script.	none
IncludePackages	(Optional) Only update these named packages. By default ("all"), all available updates are applied.	all

Parameter Store: Use Cases

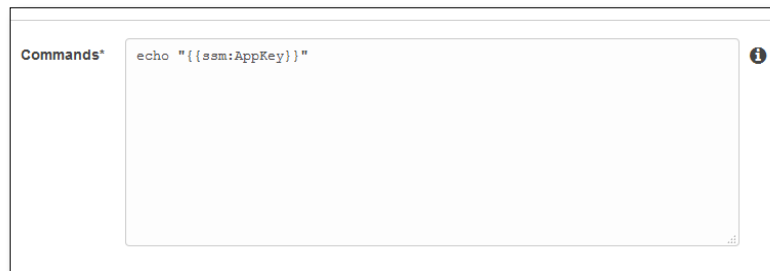
Easy deployment and configuration of applications

- Create env-specific parameters and reference in workflow
- Perform config-management at scale without plain-text passwords



Secure domain join

- Create secure string parameter with domain join password
- Control access to specific users and refer using simple syntax



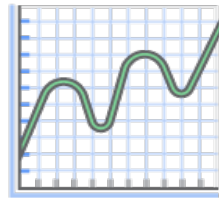
In summary...



Hybrid



Cross-platform



Scalable



Secure



**Easy-to-write
automation**



Reduced TCO

<https://aws.amazon.com/blogs/mt/>

AWS

S U M M I T

Thank you!

